

## Description of Services

### Illumia Learning Subscription: Oracle® MICROS RES3700

#### Scope of Service

As customers begin to implement and use Illumia's Oracle® MICROS® RES3700 system a sustainable training model is important. Illumia offers a flexible subscription training service. The Oracle® MICROS RES3700 learning subscription provides an online, self-paced training that is designed to guide you through the settings and key features of your MICROS 3700 Point-of-Sale System, including those features used to interface with your TPS system. You will learn the tasks necessary to maintain and update your MICROS 3700 database and perform typical day-to-day point-of-sale operations.

Customers have unlimited access to self-directed learning for all site users.

The Subscription includes the following:

- Getting Started with MICROS 3700
- POS Operations
- Menu Items
- Touchscreens
- Employees
- Autosequences and Reports

#### Prerequisites and Assumptions

- **Access the Learning Center**

All Illumia training is available through **Client Connect**.

1. Go to **Client Connect** and select Login
2. Select Create Account link (do not enter email or password on this screen)
3. Complete registration, then log back in and select the Training tab
4. Request a Learning Subscription from the Learning Center Dashboard.

Questions about training? Reach our Education Team at [training@illumiatech.com](mailto:training@illumiatech.com)

- Access to the Learning Subscription is licensed by site and available to unlimited users for your contract term.
- Illumia is not responsible for issues with internet access, firewall, or network.
- The customer is responsible for assigning a point of contact to coordinate eLearning activities and tasks.

### Services Out of Scope

Any services not detailed in this Description of Services are considered out of scope. Agenda topics not identified in the mutually agreed upon agenda are considered out of scope.

### Changes to the Description of Services

Changes to the Description of Services by either party shall require prior written notification and agreement and may result in additional implementation fees as described in this Agreement.