

Description of Services

Illumia Learning Subscription: IDN Healthcare Facility

Scope of Service

Training is essential to optimize the benefits of Illumia's Healthcare systems. Illumia offers a flexible learning subscription to meet your training needs.

Customers have unlimited access to self-directed eLearning and instructor-led mini courses.

Learning subscription activity and performance reports can be generated by your site administrators.

Illumia Learning Subscription: Healthcare Single Facility Additional Users

- Additional user access, a bundle of 5 additional users, to Illumia Learning Subscription Healthcare Single Facility

Prerequisites and Assumptions

- **Access the Learning Center**

All Illumia training is available through **Client Connect**.

1. Go to **Client Connect** and select Login
2. Select Create Account link (do not enter email or password on this screen)
3. Complete registration, then log back in and select the Training tab
4. Request a Learning Subscription from the Learning Center Dashboard.

Questions about training? Reach our Education Team at training@illumiatech.com

- Access to the Learning Subscription is licensed by site and available to 10 users for your contract term.
- Illumia is not responsible for issues with internet access, firewall, or network.
- The customer is responsible for assigning a point of contact to coordinate eLearning activities and tasks.

Services Out of Scope

Any services not detailed in this Description of Services are considered out of scope. Agenda topics not identified in the mutually agreed upon agenda are considered out of scope.

Changes to the Description of Services

Changes to the Description of Services by either party shall require prior written notification and agreement and may result in additional implementation fees as described in this Agreement.